

**Foothill/Eastern Transportation Corridor Agency**  
**PRIVACY POLICY**  
For 241/91 Express Connector Project Website  
Effective Date: May 1, 2026

The Foothill/Eastern Transportation Corridor Agency is referred to in this Policy as “F/ETCA”.

**YOUR PRIVACY IS IMPORTANT TO US**

Our work is not just about roads; it is about the people who drive them. We care about how your information is collected, used, stored, shared and protected and we appreciate your interest in our agency-wide commitment to privacy.

This Privacy Policy explains our policies and practices with respect to the information we collect from, about, and concerning you through 241\_91ExpressConnectorProject.com (“Website”).

**CONSENT**

Your continued use of our Website constitutes your acceptance of this Privacy Policy. We may change or add to our Privacy Policy, so we encourage you to carefully review it periodically.

**INFORMATION WE COLLECT**

“Personal Information” refers to any information that identifies or describes a person or information that can be directly linked to a specific person pursuant to applicable law. This includes any information that identifies, relates to, describes, is reasonable capable of being associated with, or could reasonably be linked, either directly or indirectly, with a particular individual or household.

We collect a variety of information from users of our Website.

“Deidentified Data” refers to information that cannot reasonably be used to infer information about or otherwise be linked to a particular individual. F/ETCA takes reasonable measures to ensure that any Aggregated Information cannot be associated with an individual or household. Additionally, F/ETCA does not make any effort to reidentify any consumer information that has been deidentified.

**HOW WE COLLECT YOUR INFORMATION**

**Information You Provide to Us.** Through your use of our Website you may provide us with the following categories of information, which may include Personal Information, such as:

- Identifiers like your name and other similar information (for example, first and last names, email address[es], phone number[s], and zip code (“Contact Information”).
- Responses to surveys and social media (such as responses to questions and interactions with us on social media or through surveys we may provide to you).
- Correspondence and communications information (for example, we will keep records of information provided by you when you contact us, including audio and electronic information).

**Automatically Collected Information: Cookies and IP Addresses.** The Website may place a “cookie” on your computer to allow you to use the Website. A “cookie” is a piece of data stored on the user’s device, containing information about the user’s access and/or browsing history of a website. A cookie file contains information that can identify information such as the IP address of the computer and network that a visitor uses to browse the Website, network traffic patterns, and browser software and operating system versions to customize the browsing experience and functionality of the Website. Cookies are stored on your device, not on our Website. Most cookies are “session cookies,” meaning they are automatically deleted at the end of a session and do not retain information for use by other websites you may visit. We may also use “web beacons” or “pixel tags” to compile usage information related to your access and/or use of our Website in order to understand the most frequently used portions or features. We may use certain third-party services, such as Google Analytics, to help us analyze how people use the Website. We use this information to evaluate your and other users’ use of the Website, to compile

reports on Website activity, and to provide other services relating to Website activity, events, and Internet usage. To find out more about Google Analytics' privacy principles, visit the Google Analytics Privacy page [here](#).

This Website may also collect information sent by your browser whenever you visit our Website, such as your computer's Internet Protocol ("IP") address, the type of operating system and web browser you use, and related information.

### **HOW WE USE YOUR INFORMATION**

F/ETCA DOES NOT SELL OR OTHERWISE MONETIZE YOUR PERSONAL INFORMATION. We will only use your Contact Information to communicate with you, and only if you opt-in to receive such communications. These communications may be directly from F/ETCA, or F/ETCA may share your Contact Information with a third-party to communicate with you.

### **THIRD PARTIES WE MAY SHARE YOUR INFORMATION WITH**

As part of the operation of our Website, and to communicate with you through third parties, we may disclose information, including Personal Information.

Additionally, we may share your Personal Information with third parties when you separately consent, direct, or request such sharing, as permitted under applicable law.

F/ETCA may also release Personal Information to appropriate governmental authorities where release is required by law (for example, a search warrant) or by a regulation, or is requested by a government agency conducting investigations or proceedings.

### **INFORMATION WE MAY DISCLOSE**

F/ETCA may disclose Contact Information, which may include Personal Information.

### **YOUR RIGHTS IN CALIFORNIA**

Under the California Consumer Privacy Act, as amended by the California Privacy Rights Act, California consumers possess the following rights:

- **Right to Know and Request Disclosure of.**
  - The categories of their Personal Information that a business has collected, sold, shared, or disclosed for a business purpose.
  - The sources from which a business has collected their Personal Information.
  - The business or commercial purpose for collecting, selling, or sharing Personal Information.
  - The categories of third parties to whom the business discloses for a business purpose, sells, or shares Personal Information.
  - The specific pieces of Personal Information the business has collected about them.
- **Right to Correct.** Consumers may request that a business correct inaccurate Personal Information.
- **Right to Delete.** Consumers may request that a business delete any Personal Information that it has about the consumer. F/ETCA may deny a request to delete to comply with other legal obligations, including a court order to turn over such information.
- **Right of Portability.** Consumers, upon request, may obtain their Personal Information by mail or electronically without charge. F/ETCA will process such requests in a timely manner and deliver requested information in a readily usable format to consumers.
- **Right to Opt-Out.** Consumers may restrict a business from selling or sharing their Personal Information. While F/ETCA does not sell any consumer information, consumers may exercise their right to opt-out of sharing their Personal Information through one of the methods outlined in the following section titled "HOW TO ASSERT YOUR RIGHTS AND REQUEST ANY CHANGES".

- Right to Limit Use and Disclosure. Consumers may direct a business that collects sensitive Personal Information to limit its use of such information when necessary to perform the services reasonably expected by consumer of the business.
- Right of No Discrimination or Retaliation. Consumers who exercise any of the rights explained above will not be discriminated or retaliated against based on their exercise of these consumer rights.

### **HOW TO ASSERT YOUR RIGHTS AND REQUEST ANY CHANGES**

Please use any of the following methods to submit a request to exercise any of the rights described above or request any desired changes to any Personal Information:

- **By Emailing:** info@241-91ExpressConnector.com
- **By Visiting F/ETCA in Person or Sending a Letter to:** Foothill/Eastern Transportation Corridor Agency, 125 Pacifica, Ste. 120, Irvine, CA 92618
- **By Calling the Following Toll-Free Telephone:** (949) 537-2700

To proceed appropriately with a consumer or subscriber request, F/ETCA may have to verify your identity prior to fulfilling such request to ensure protection of consumer or subscriber information. Once a consumer or subscriber request is verified, F/ETCA will complete the request within 45 days of verification. If necessary, F/ETCA maintains its right to one 45-day extension to fulfill a consumer or subscriber request. F/ETCA will notify the consumer or subscriber within the first 45 days after their request if such an extension is necessary. Please note that consumers may only make a data access or data portability disclosure request twice within a 12-month period.

We are not obligated to make a data access or data portability disclosure if we cannot verify that the person making the request is the person about whom we collected information or is someone authorized to act on such person's behalf.

Any Personal Information we collect from you to verify your identity in connection with you request will be used solely for the purposes of verification.

### **COMMUNICATIONS FROM US**

F/ETCA may communicate with you through email, notices posted on this Website, and other means that you have opted into. You may opt out of communications that you have previously opted into by contacting F/ETCA through one of the methods listed above.

### **DO NOT TRACK SIGNALS**

You may adjust your browser settings so that “do not track” requests are sent to the websites that you visit or Service that you access. However, F/ETCA may not disable tracking technology that may be active on the Service in response to any “do not track” requests that we receive from your browser or device.

### **HOW WE RETAIN YOUR PERSONAL INFORMATION**

F/ETCA will keep your Personal Information so long as you have requested to be kept informed or opted into a communication through this Website. Thereafter, we will keep your Personal Information for as long as is necessary:

- To respond to any questions, complaints or claims made by you or on your behalf.
- To show that we treated you fairly.
- To keep records required by law.

F/ETCA will not retain your Personal Information for longer than necessary for the purposes set out in this policy. When it is no longer necessary to retain your Personal Information, we will delete or anonymize it pursuant to applicable law.

## **HOW WE SECURE YOUR PERSONAL INFORMATION**

F/ETCA has appropriate security measures in place to prevent Personal Information from being accidentally lost or used or accessed in an unauthorized way. Those processing your information will do so only in an authorized manner and are subject to a duty of confidentiality. We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so. F/ETCA employs physical, electronic and managerial procedures to safeguard the security and integrity of Personal Information.

We take commercially reasonable steps to protect the Personal Information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. Please understand, however, that no security system is impenetrable. We cannot guarantee the security of our databases, nor can we guarantee that the information you supply will not be intercepted while being transmitted to and from us over the internet. Emails either sent to or from us may not be secure, and you should therefore take special care in deciding what information you send to us via email.

## **THIRD-PARTY SITES**

This Website may contain links to other websites for consumer convenience. F/ETCA is not responsible for the privacy practices or the content of those other websites. Please refer to the privacy policies of those sites for more information on how the operators of those sites collect and use your Personal Information.

## **USERS OUTSIDE OF THE UNITED STATES**

This Website and the services are operated in the United States. If you are located outside of the United States, please be aware that any information you provide to us will be transferred to the United States. By providing us with any information through the Website or the services, you consent to this transfer. United States data protection and other relevant laws may not be the same as those in your jurisdiction.

## **CHANGES TO THIS PRIVACY POLICY**

Our Privacy Policy may be accessed on the homepage of the Website or by email upon request. We reserve the right to modify the Privacy Policy at any time. If we make material changes to the Privacy Policy, we will notify you by means of a notice posted on the home page of the Website, via email or mail, as available, or any combination thereof.

## **CONTACT US**

If you have questions about this Privacy Policy, or questions related to the Website, please contact us via one of the following methods:

- **Email:** info@241-91ExpressConnector.com
- **In Person or by Mail:** Foothill/Eastern Transportation Corridor Agency, 125 Pacifica, Ste. 120, Irvine, CA 92618
- **Phone:** 949-537-2700